



Impossible Drives Us.

For 20 years, we've helped the world's leading enterprises get AI-ready. We help modernize the data, governance, operations, and customer ecosystems that make transformation stick.

Founded in 2005, itD is an enterprise AI readiness partner trusted by companies like Alphabet, Cisco, Meta, and Microsoft to modernize the systems, governance, and workforce operations behind large-scale change. As a woman- and minority-owned business, we pair the depth of a global consultancy with the speed of a specialized partner — working across data architecture, cybersecurity, operating models, and customer experience to prepare enterprises for AI at every layer. The result: AI adoption that's secure, governed, and built to scale.

AI-Ready Enterprise Foundations

- Data Architecture & Analytics
- Platform Integration & Modernization
- SmartConX Orchestration
- Data Governance Frameworks
- Engineering Delivery

Secure & Governed AI

- Cybersecurity Strategy
- AI Risk & Governance
- DevSecOps
- Regulatory Compliance

AI-Enabled Operations & Workforce

- Transformation PMO
- Operating Model Redesign
- Change Management & Adoption
- Workforce Enablement

Intelligent Customer Ecosystems

- AI-Enabled CX Platforms
- Enterprise Community Engineering
- Intelligent Search & Personalization
- Customer Data Strategy

SaaS products



Integration as a service (SmartConX™)

Customer experience-focused PaaS that enables customers to seamlessly Connect the Digital Experience through a platform that delivers pre-built connectors and enables custom integrations.



Intelligent recruiting platform (fastr.ai)

Cloud-based talent matching platform that uses cutting-edge AI technology to enable talent acquisition teams to stop searching and instantly start discovering talent, by completely re-engineering the recruiting process.



Digitized change management (ChaMa®)

SaaS that disrupts how enterprises deliver big projects. Measure, track, implement and manage change by digitizing change management and enabling intelligent, holistic insights across programs and portfolios.



We've done the impossible for:



Our innovations have garnered dozens of industry awards

- **Stevie Awards** 25+ time winner
- **Forrester** Two-time winner & one-time finalist
- **Khoros** Five-time winner
- **Globe Awards** Two-time winner
Disruptor Company of the Year
- **The Golden Bridge Awards** Gold winner
Tech Innovator of the Year
- **IT World Awards** Three-time winner

We are committed to building a diverse team and culture

59%
Minority

60%
Women

We are committed to giving back



Equips girls ages 8–12 with business, computer coding and leadership skills. Girls Leadership Academy Meetup (GLAM) is devoted to closing the gender gap in STEAM and getting more women into senior leadership roles. Recognized as a 2024 Globee Business Philanthropist of the Year, 2024 Stevie's Community Involvement Program of the year, and 2024 Corporate Vision Magazine Award for Education and Training.



We partner with Kodada Institute of Technology & Science for Women to give internships to female engineering students, allowing them to gain realworld experience while getting prepared to enter the workforce.



We leverage opportunities to nominate women leaders for awards to recognize their achievements. Our Uplift program has nominated 20+ winners in the last 15 years!

Our services and expertise

Software development & engineering

With full-stack engineering centers of excellence in the United States, as well as Hyderabad, Krakow, and Guadalajara, iTalent Digital delivers follow-the-sun development and support. We put the latest technologies at the service of our customers, including leading-edge AI and ML.

BI, data & analytics

itD's Business Insights and Data Transformation Practice converts data into a competitive advantage with cutting-edge data science expertise combined with world-class agile and DevOps practices.

Machine learning & AI

All of our AI and ML experts cycle between building iTalent SaaS products and providing leading customer advisory and delivery services. This means our customers can incorporate cutting-edge ML and AI into products by working with a hands-on team.

End-to-end managed services

Our managed service offerings can range from providing rapid assessments to deploying comprehensive end-to-end managed solutions spanning business, operations, technical services and quality assurance across a variety of domain areas. Our global delivery teams are focused on delivering top-tier services for clients while implementing efficiencies to increase their bottom line.

Enterprise community

itD's team is one of the most qualified community engineering and community management groups in the world. We have the experience and partnerships needed to deliver compelling business impact through a unique and extensible strategy and technology solution.

Enterprise search & personalization

Delivered in partnership with Coveo, our customized search solution uses artificial intelligence and machine learning to deliver enterprise search and data management solutions across IT, e-commerce, and customer support organizations to bring personalized experiences at scale.

Project management & PMO

From strategic planning through execution, we provide scalable project management/ PMO solutions that focus on core strategy, bringing cross-functional teams together, and ensuring that project results mean real measurable business outcomes.

Enterprise change management

itD's game-changing "people- first" enterprise change management offering provides the capability to make the right changes at the right time — at speed and at scale — and ensure that those changes are embraced by the right people to successfully deliver business outcomes.

Global DevOps solution centers, EngOps & security

Our global development model, with full- stack engineering centers of excellence in the United States, India, Poland and Mexico, delivers follow-the-sun support and highly cost-effective deployments. We provide the cutting-edge technical expertise, from design and implementation all the way through to the ongoing support and maintenance of the deliverable.

Digital accessibility

Whether your company follows WCAG (Web Content Accessibility Guidelines) or has its own set of accessibility requirements, itD can accompany your team through the entire product development, testing, and post- launch new-release schedule to make sure your web properties stay compliant with all governing standards.

